

# electric*Q*

## USER MANUAL



### **30" CURVED LED MONITOR**

**eiQ-30CVWF200VAFSGH**

Thank you for choosing electricQ

Please read the user manual before using this monitor and keep it safe for future reference

Visit [www.electriQ.co.uk](http://www.electriQ.co.uk) to view our entire range of Intelligent Electricals

# SETTLING IN OK?

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We hope this has been helpful to you.

We would love to see how you're getting on with your new purchase, so please share any snaps you have on the platform of your choice below.

Our community awaits your uploads - Snap, tag and hashtag away!



**@electriQUK**  
**#electriQUK**

# WE'RE HERE TO HELP

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Should you have any problems or questions with your purchase, please contact a member of our customer service team.

☎ 0330 390 3061

✉ [support@electriQ.co.uk](mailto:support@electriQ.co.uk)

Mon-Fri | 9am to 5pm

Unit J6, Lowfields Business Park,  
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## SAFETY INFORMATION

- **Read these instructions** – All the safety and operating instructions should be read before this product is installed or operated.
- **Keep these instructions** – The safety and operating instructions should be retained for future reference.
- **Heed all warnings** – All warnings on the appliance and in the operating instructions should be adhered to.
- **Follow all instructions** – All operating and usage instructions should be followed.
- **Do not use this equipment near water** – The appliance should not be used near water or moisture e.g. in a wet basement or near a swimming pool.
- This monitor is designed for indoor use only.
- Clean only with a dry cloth. Do not use solvents or petroleum-based fluids.
- Do not block any ventilation openings.
- Do not install near any heat sources such as radiators, stoves or other apparatus (including amplifiers) that produce heat.
- Do not tamper with the supplied plug. This plug is a BS1363 standard plug.
- Protect the power cord from being walked on or pinched, particularly at the plug and at the point where it exits from the appliance.
- Only use attachments/accessories specified by the manufacturer.
- Unplug the apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as:
  - The power supply cord or plug has been damaged.
  - Liquid has been spilled or the monitor has been exposed to rain or moisture.
  - Objects have fallen into the apparatus.
  - It does not operate normally or has been dropped.
- Please keep the unit in a well-ventilated environment.
- The monitor should only be connected to a mains power supply with AC 100-240V~50/60Hz
- To prevent overload, do not share the same power supply socket with too many other electronic components.
- Do not place any connecting wires where they may be stepped on or tripped over.
- Do not place heavy items on the cable as this may cause damage.
- When removing from a socket grip the plug, not the cable.
- Disconnect the plug immediately and seek professional help if the plug or cable is damaged, liquid has spilt onto the monitor, if accidentally exposed to water or moisture, if anything accidentally penetrates the ventilation slots or if the set does not work normally.
- Do not remove the safety covers. There are no user serviceable parts inside.
- Do not block ventilation slots on the back cover. The monitor can be placed in a cabinet but ensure the guidance on clearances (see next page) are followed.
- Do not tap or shake the screen, this may damage internal components.
- Diagrams within the manual are for illustrative purposes only, and as such there may be differences to the actual product received.
- This is a CLASS I product and as such requires an earth connection.

# WARNINGS

Never place a monitor in an unstable location. A monitor may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Use cabinets or stands recommended by the manufacturer of the monitor.
- Only use furniture that can safely support the monitor.
- Ensure the monitor is not overhanging the edge of the supporting furniture.
- Do not place the monitor on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the monitor to a suitable support.
- Do not place the monitor on cloth or other materials that may be located between the monitor and the supporting furniture.
- Educate children about the dangers of climbing on furniture to reach the monitor or its controls.

If your existing monitor is being retained and relocated, the same considerations as above should be applied.

	<p><b>AT FULL VOLUME, PROLONGED LISTENING MAY DAMAGE THE USER'S HEARING.</b></p>	
<div style="text-align: center;">  </div> <p>This warning sign is to warn of dangerous voltage inside the product.</p>	<div style="text-align: center;"> <div style="border: 1px solid black; padding: 2px; display: inline-block;"> <p><b>CAUTION</b> <small>RISK OF ELECTRIC SHOCK, DO NOT OPEN</small></p> </div> </div> <p><b>CAUTION:</b> To reduce the risk of electric shock, <b>DO NOT</b> remove the cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.</p>	<div style="text-align: center;">  </div> <p>This warning sign is to alert you of important instructions accompanying the product.</p>

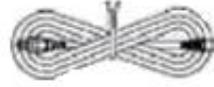
# WHAT'S INCLUDED



USER MANUAL



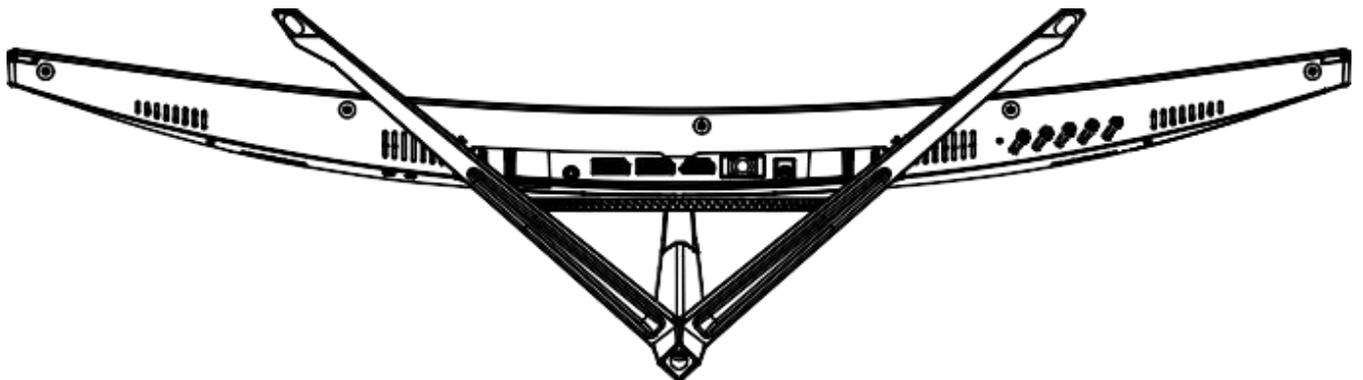
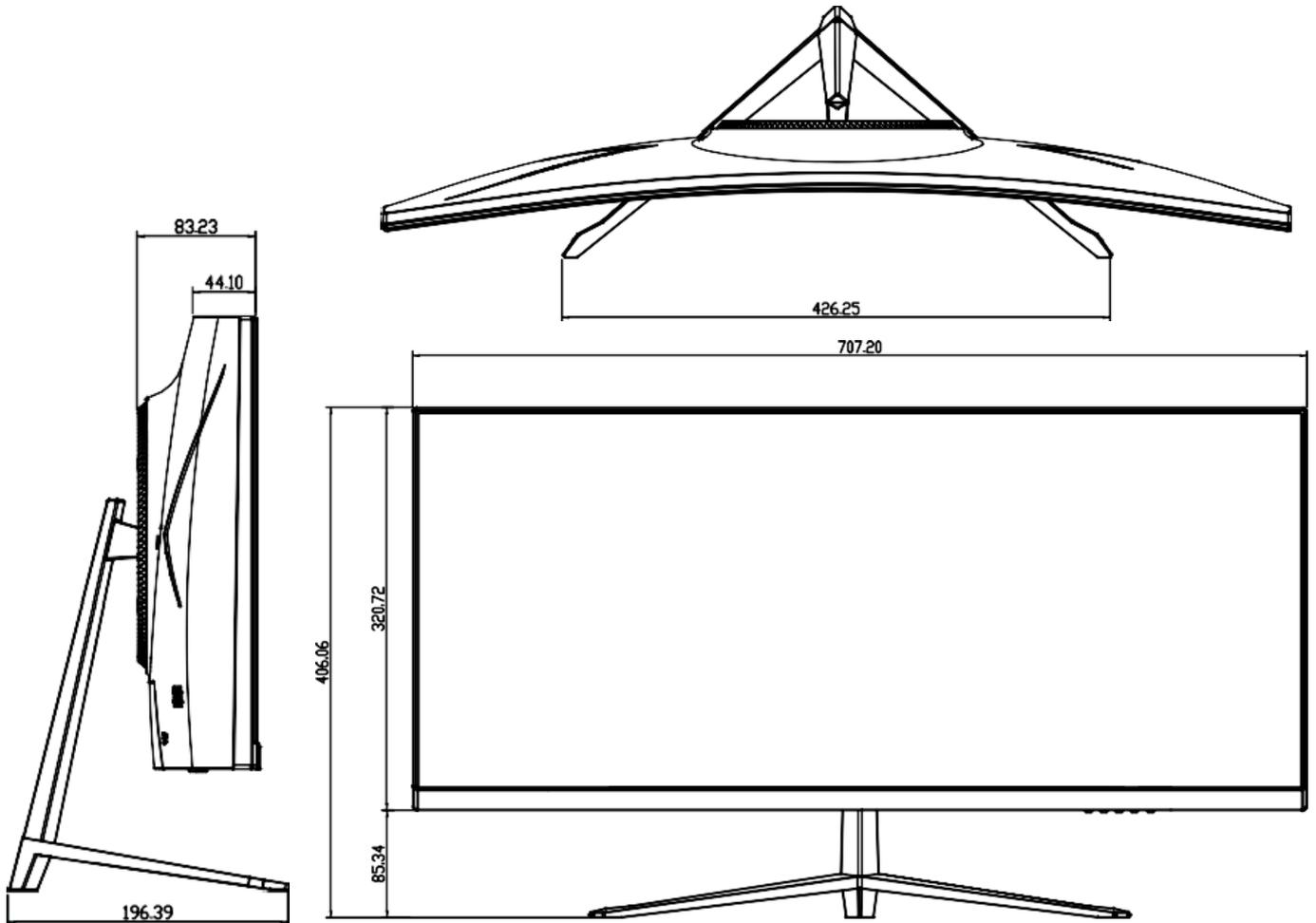
POWER SUPPLY



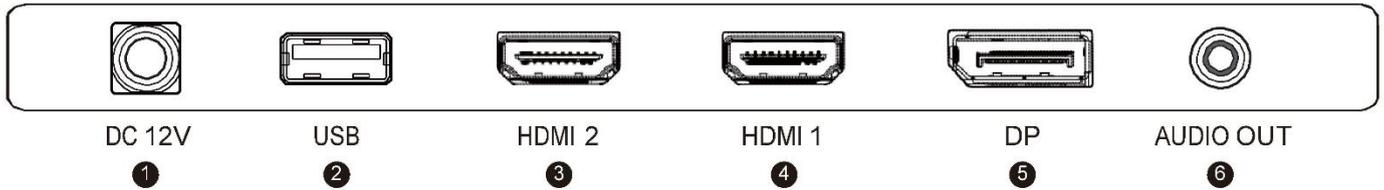
POWER CABLE



HDMI



## CONNECTIONS AVAILABLE ON THE MONITOR



1. POWER
2. USB (Firmware updates)
3. HDMI 2 (HDMI 1.4, 60Hz, Free Sync)
4. HDMI 1 (HDMI 2.0, 200Hz, Free Sync)
5. DP (Display Port 1.2, 200Hz, Free Sync)
6. AUDIO OUT

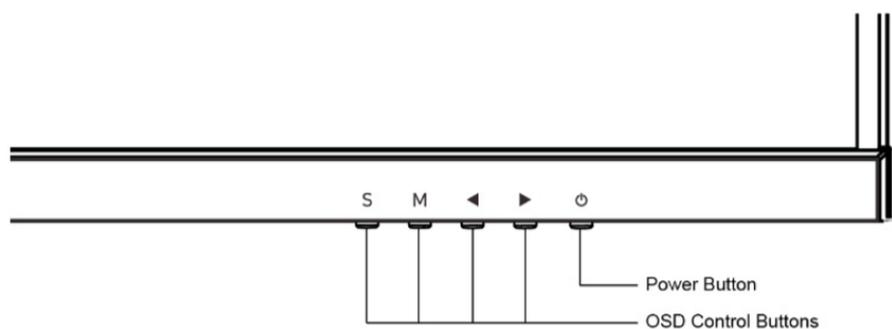
## WALL MOUNTING

- The monitor is provided with mounting holes for a VESA approved wall mounting bracket (not supplied).
- The VESA mounting pattern is: 100x100mm and the size of the screws is 4 x M6 x 10 (not supplied)
- Do not use screws longer than specified or damage will occur to the internal components.

**NOTE:** As the monitor is considered heavy, please consult with a professional wall mount installer to perform the installation.

## GETTING STARTED

### MONITOR CONTROLS



S Select signal source or Exit the menu

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◀ Go Up within the Main Menu or increase the value of the selected item

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▶ Go Down within the Main Menu or decrease the value of the selected item

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M Enter the Main OSD Menu and Select submenu

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⏻ Turn the monitor on or Off

## SHORTCUT BUTTONS

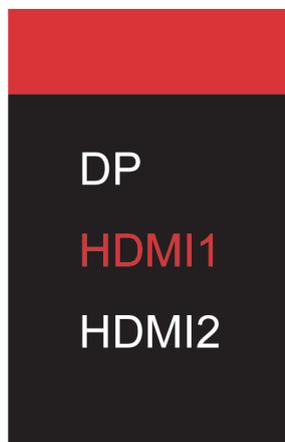
The monitor includes one touch options to access common settings.

S	Display the signal source menu. Use the ◀ and ▶ buttons to navigate and the M button to select the source.	
◀	Activate the Line of Sight feature. Press again to cycle between the colours or turn off.	
▶	Activate the ECO Mode feature. Press again to cycle through the presets.	

## INITIAL SETUP

Connect the monitor to a power socket.

1. Press the POWER button on the monitor or to turn it on (The indicator will be blue).
2. Connect the relevant cable to the corresponding input on the monitor. The source will be automatically detected.
3. To change between inputs, press the E button to enter the source menu. Use the ◀ and ▶ buttons to choose the input source between DP, HDMI1 and HDMI2.

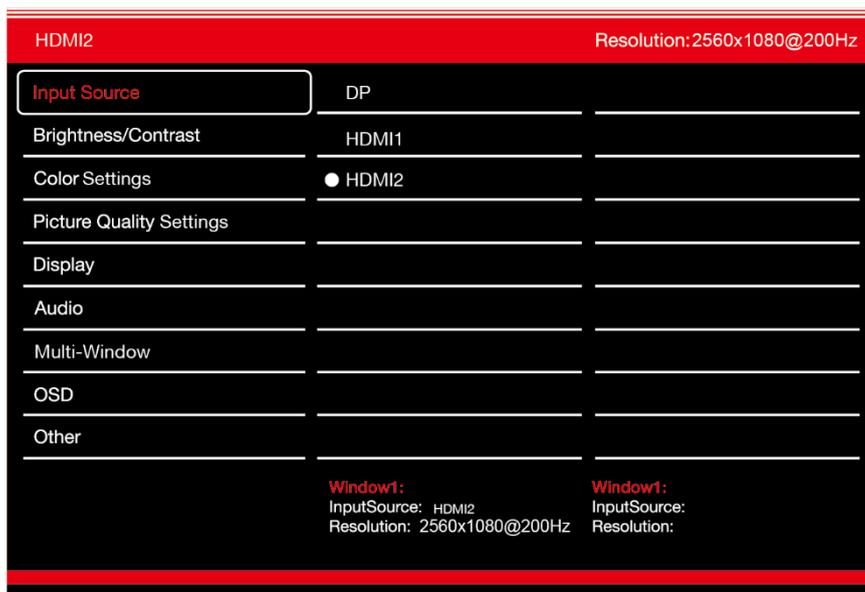


## MENU OPTIONS

The menu for the monitor can be accessed by pressing the menu button on the control panel. This menu is separated into the following sub menus: Input source, Brightness/Contrast, Colour Settings, Picture Quality Settings, Display, Audio, OSD (On screen display), and other. Details of each menu can be found in the following section.

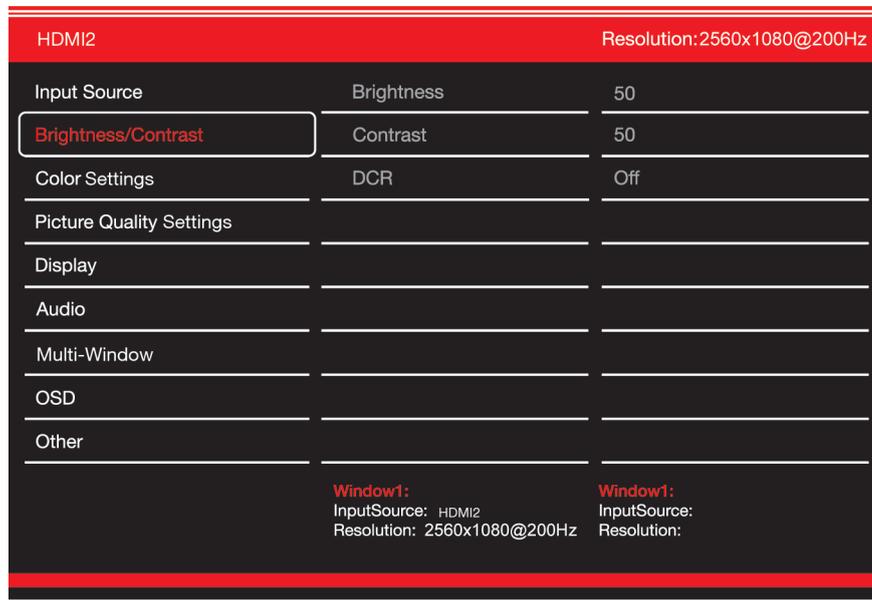
# OSD MENU

## INPUT SOURCE



Signal	Switch the signal input or select the source. DP, HDMI1, HDMI2
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## BRIGHTNESS/CONTRAST



Brightness	Adjust the brightness of the display between 0 and 100.
Contrast	Adjust the contrast of the display between 0 and 100.
DCR	Turn the Dynamic Contrast Ratio Feature On or Off.

## COLOR SETTINGS

HDMI2		Resolution:2560x1080@200Hz
Input Source	Gamma	2.2
Brightness/Contrast	Picture Mode	Standard
<b>Color Settings</b>	Color Temperature	6500K
Picture Quality Settings	Hue	50
Display	Saturation	50
Audio	Low Blue Light	0
Multi-Window		
OSD		
Other		
Window1: InputSource: HDMI2 Resolution: 2560x1080@200Hz		Window1: InputSource: Resolution:

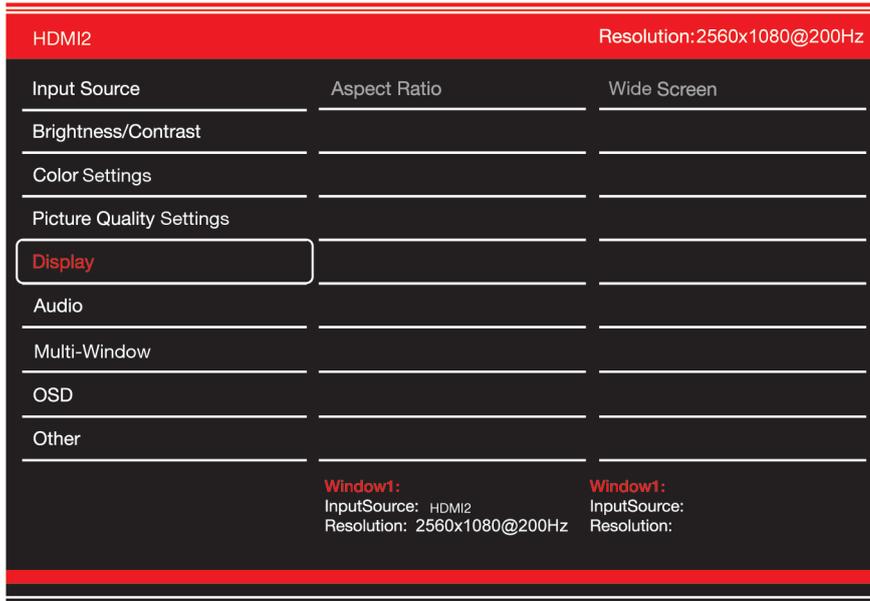
Gamma	Change the Gamma value for the display between 2.0/ 2.2/ 2.4.
Picture Mode	Change the picture mode between Standard, Photo, Movie, Game, FPS and RTS
Colour Temperature	Change the Colour Temperature of the display to Normal, Warm, Cool or User. When the User Mode is selected, the Red, Green, and Blue values can be adjusted independently between 0 and 100.
Low Blue Light	Change the blue light emitted by the display between 0 and 100.
Hue	Change the Hue value between 0 and 100.
Saturation	Change the Saturation of the display between 0 and 100.

## PICTURE QUALITY SETTINGS

HDMI2		Resolution:2560x1080@200Hz
Input Source	Sharpness	50
Brightness/Contrast	Response Time	Off
Color Settings	Noise Reduction	Off
<b>Picture Quality Settings</b>	Super Resolution	Off
Display	Dynamic Luminance Control	Off
Audio		
Multi-Window		
OSD		
Other Settings		
Window1: InputSource: HDMI2 Resolution: 2560x1080@200Hz		Window1: InputSource: Resolution:

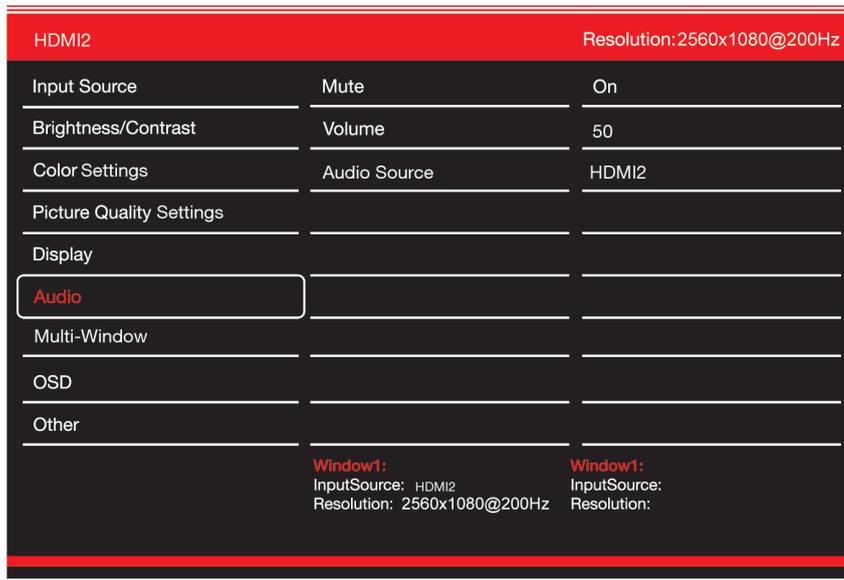
Sharpness	Change the display Sharpness between 0 and 100.
Response Time	Turn the Response Overdrive feature between Off, High, Middle of low
Noise Reduction	Adjust the level of Noise Reduction between Low, Middle, High, or Off.
<b>Super Resolution</b>	Change the Super Resolution value Low, Middle or High.
<b>Dynamic Luminance Control</b>	Turn the Dynamic Luminance Control Feature On or Off.

# DISPLAY



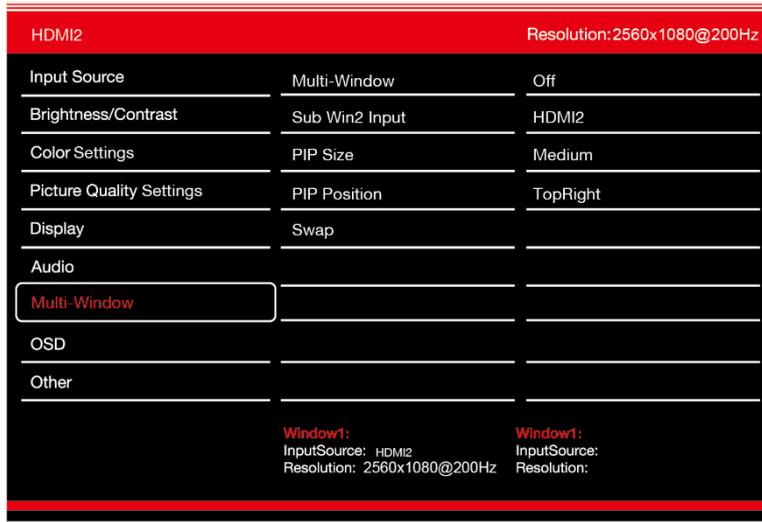
Aspect Ratio	Change the image aspect ratio to Wide Screen. 4:3 Auto. 1:1
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# AUDIO



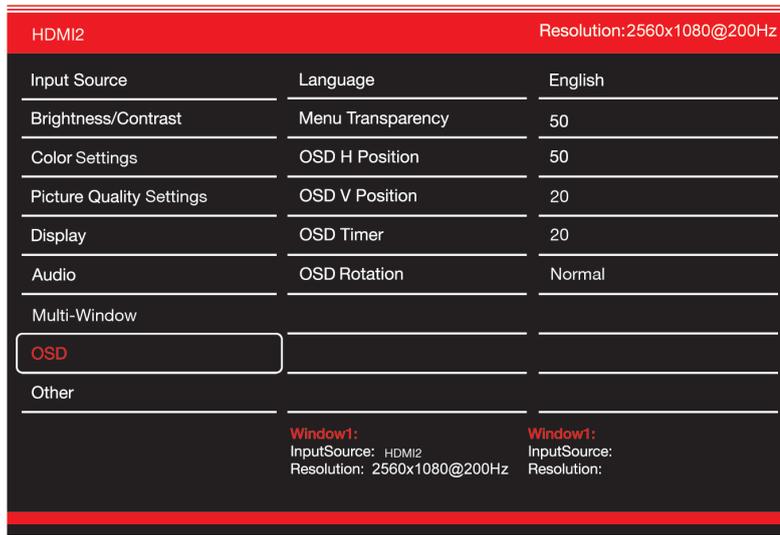
Mute	Turn On and off to mute and unmute the audio output.
Volume	Adjust the output volume between 0 and 100.
Audio Source	Chose which source the audio is output from.

# MULTI-WINDOW



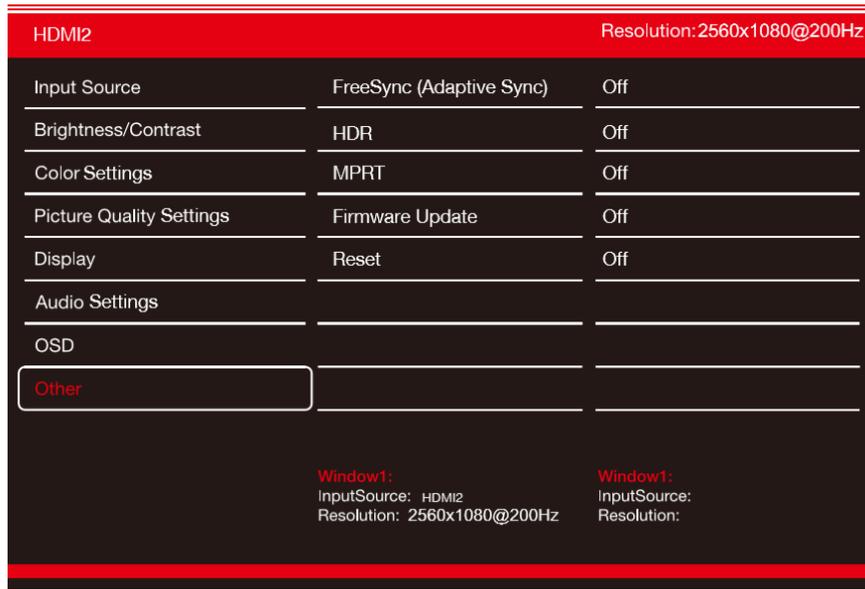
Multi-Window	Choose the different formats of multi window display between Off, Picture in Picture (PIP) and Picture by Picture (PBP 2Win)
Sub Win2 Input	Choose the source of the second window between HDMI 1 and HDMI 2.
PIP Size	Adjust the size of the secondary source in PIP and PBP modes between Small, Medium and Large
PIP Position	Set the position of the secondary source in PIP and PBP modes between Top Right, Top Left, Bottom Right and Bottom Left.
SWAP	Swap the Primary and Secondary inputs on screen.

# OSD



Language	Change the OSD Menu display language.
OSD H Position	Change the horizontal position of the OSD Menu.
OSD V Position	Change the vertical position of the OSD Menu.
OSD Transparency	Change the transparency value of the OSD Menu between 0 and 100.
OSD Time Out	Change how long the OSD Menu is on before it automatically exits.
OSD Rotation:	Rotate the OSD Menu for ease of use on rotated screens.

# OTHER



Free Sync Mode	Turn Free Sync On or Off. HDR: Turn HDR On (requires HDMI 2.0 input).
HDR	Turn HDR On or Off.
MPRT	Turn MPRT on and off
Reset	Restore factory default setting.
Firmware Update	Update the monitor firmware with proper firmware Using the USB port.

## SPECIFICATION

<b>eiQ-30CVWF200VAFSGH</b>	
<b>Panel Type</b>	29.5" (21:9) LED Backlit Monitor
<b>Panel Dimensions</b>	749.3mm Diagonal
<b>Case Type</b>	Plastic
<b>Best Resolution</b>	2560(H)x1080(V)@200Hz
<b>Active Display Area</b>	690.432(H)x291.276(V)
<b>Pixel Pitch</b>	0.2697(H)x0.2697(V)
<b>Contrast Ratio</b>	3000:1 Typical
<b>Brightness</b>	350 cd/m <sup>2</sup>
<b>Response Time</b>	1ms (MRPT)
<b>Viewing Angle</b>	176°/170° CR≥10
<b>Display Colours</b>	16.7M
<b>Video Compatibility</b>	Multi-Standard for NTSC / PAL
<b>Aspect Ratio</b>	21:9
<b>Speaker Multimedia Speakers</b>	2x3W
<b>Sound Demodulation</b>	Stereo. Audio
<b>Operating Humidity</b>	20%-70%
<b>Operating Temperature</b>	-10 to 50°C
<b>IN/OUT INTERFACE</b>	
<b>Video Interface</b>	HDMIx2, DPx1, USBx1
<b>Audio Interface</b>	Audio out x1
<b>Safety &amp; EMC Certification</b>	CE/FCC/ROHS
<b>Stand Type</b>	Desktop
<b>Button Position</b>	Right Hand Side
<b>Power Input</b>	DC 12V 5A
<b>Power Consumption</b>	≤50W

## TROUBLESHOOTING

Problem	Solution
No power	Insert the plug securely into the power outlet.
No picture	Ensure that the equipment is connected properly.
	Ensure the correct input is selected.
Buttons on the monitor don't do anything	Disconnect the power plug and then reconnect it. (The unit may not be operating properly due to lightning, static, or other factors.)
Noise or other interference	Electronic equipment near the unit may be causing interference. Relocate the unit or move the equipment.

## ENVIRONMENTAL PROTECTION



Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres

## electriQ UK SUPPORT

[www.electriQ.co.uk/support](http://www.electriQ.co.uk/support)

If the unit fails to operate call: 0330 390 3061 or complete the online form

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